

FTS Solutions - Terms and Conditions

Course Fees

The fees for candidates undertaking any FTS Solutions course include student learning support materials and light refreshments.

Fees quoted are current at 1st April 2010 and are subject to review.

The agreed fees for the course must be paid 2 weeks prior to commencement. Should FTS Solutions allow course attendance without prior payment, we will withhold all certificates and registration with Edexcel / IHCD or HSE until the course fee has been paid in full.

To secure any 'Early Bird Offers' we may make, payment must be made in full 6 weeks prior to commencement of the course.

All fees quoted are exclusive of V.A.T.

Course Cancellation

In the event of cancellation, a cancellation fee will be charged dependent on the notice period given. Cancellation must be made in writing via post, email or fax. Our cancellation fees are as follows:

Less than 2 weeks - Full Course Fee

Between two and six weeks - 50% of Course Fee

Course Transfers

If a candidate wishes to transfer to another course or another candidate is to be substituted after the booking has been submitted, no charge will be applied. Please inform us of any changes as soon as possible.

Requalification Courses

Candidates on a Requalification Course must provide proof of a current First Aid at Work or Emergency First Aid certificate which is valid up to the final assessment date of the course. Certificates which are not valid for the entire duration of the course will not be accepted and candidates will be refused entry. Should this occur then the full course fee will be charged.